



MEDICAL BENEFITS



COMPANY DISCOUNTS

PAID VACATION



PAID TRAINING

## Front Counter Customer Service Rep (Full Time Work Schedule! Monday – Friday 8am - 5pm)

### GENERAL RESPONSIBILITIES:

As a Front Counter Customer Service Rep, you will be primarily focused on handling walk-in customer interactions that include a wonderful variety in your day! This includes tasks such as: answering billing questions, taking and processing payments, selling Mediacom services, issuing out customer equipment, troubleshooting, and scheduling service and install appointments, balancing cash drawers and making bank deposits.

### BENEFITS:

You'll get formal and on-the-job training, company uniforms and great benefits that include: health, dental, vision, paid sick time, paid vacation time, paid holidays, generous discounts on services, education reimbursement, 401(k) with company match, and pay increases through self-guided study and more...

### EXPERIENCE/SKILLS:

- High school diploma or GED required
- Valid driver's license; satisfactory driving record required
- General experience using computers/cell phone/laptops/tablets for everyday use
- Previous customer service or retail experience is helpful
- Ability to interact and communicate with customers and co-workers
- Ability to stand or sit for an extended period of time

Questions? Please contact Barb in HR

Email: [bbaedke@mediacomcc.com](mailto:bbaedke@mediacomcc.com)

Ph: 507-461-2004

Apply online Today!

[www.mediacomcable.careers](http://www.mediacomcable.careers)

or TEXT Mediacom to 97211

